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Hampton By Hilton, York

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Twin bedroom

With York being one of the UK's top tourist destinations it is hardly surprising that there is plenty of hotel accommodation in the city with new openings and refurbishments always taking place.

Hilton have several brands, one of which is the Hampton chain. Whilst the rooms at the York hotel are the same as the ones at the sister hotels in say Sheffield or Liverpool airport, what makes the York hotel different is the superb service - more of that later.

Within easy walking distance of the railway station, the hotel also offers discounted parking to hotel residents at the nearby car park.

Check in was friendly and fast and it was pleasing to be greeted by a York born resident.

The rooms were clean with quality linen and duvets on the beds. The flat screen TV offered all the usual channels, whilst the free Wi Fi was fast.

The bathroom had big fluffy towels and a good rain shower. Most hotels these days seem to be going for rain showers rather than baths. Though I did overhear an American guest request a bath instead of a shower.

With a free safe and tea and coffee making facilities in the light and airy room it had everything you needed.



Dining area

Breakfast is buffet style with cold and hot food. It was pleasing to report that the bacon, sausages and eggs, amongst other hot food was constantly checked by the chefs with thermometers to see that the food was being served at the right temperature.

You can even make your own waffles with the waffle maker and the continental selection was impressive with cheeses, hams, fresh fruit, yogurts, croissants and pastries.



Buffet breakfast area

Apparently the body lotion found in the bathroom is exceptionally good, according to my sister, so she enquired at reception where she could buy it. Unfortunately it comes in bulk to the hotel and cannot be bought in the shops.

Now if you recall I mentioned earlier about the excellent service that is above and beyond the call of duty. Well the reception staff managed to pack 3 small jars of the lotion for my sister to take away, much to her delight.

I witnessed many times during our stay the helpfulness of the staff and professionalism towards the hotel guests with going the extra mile.

A good quality, clean, modern and friendly hotel with a very high level of service.