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‘Outstanding’ inspection result at Hampton by Hilton Bristol city centre

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Focus Hotel Management’s Hampton by Hilton Bristol City Centre hotel has received an ‘outstanding’ grade after scoring a stunning 99.26% in a recent Hilton company inspection.

This excellent result for the 186-keys hotel in the heart of Bristol makes it one of the top-rated Hilton branded hotels in the entire EMEA (Europe, Middle East and Africa) region.

The hotel’s General Manager Imran Ali says: “The building is great and the excellent location in a vibrant city is there, but that’s bricks and mortar. This score is really down to the excellent guest-focussed team who work here.”

The team of nearly 50 members at Hampton by Hilton Bristol City Centre had to show effective responses to guest queries over a period of a year as well as maintaining pristine front and back of house cleanliness, all while maintaining a high level of room occupancy.

“We’ve got a very high level of repeat clientele, many of whom started as business clients and now, they bring their families along, which I think is the best advertisement for our hotel,” says Imran.

“We have some luck too, in being in such a great city with a really nice vibe. I love the city myself and would recommend it to anyone!”

Peter Cashman, Chief Executive for hospitality management specialist Focus Hotel Management, adds: “This is a superb result, and a credit to everyone who works at Hampton by Hilton Bristol City Centre.

“It reflects expertise across many key areas – guest services, cleanliness and even finances – and shows that this excellent hotel gets all the basics exactly right, which demonstrates professionalism across the board by the staff and is of course great news for our guests.”

The stylish Hampton by Hilton Bristol City Centre is a contemporary and stylish hotel in a former office building on Bond Street in Bristol, a fantastic city-centre location close to both business and leisure areas of the lively, historic city.

The air-conditioned rooms are equipped with everything needed for a relaxed, productive stay including free Wifi, a large desk with ergonomic chair, a comfortable Hampton bed and a 32” flat screen TV.

There is easy access from the hotel to the M32 and many regional motorways.

Focus Hotels Management is a leading independent hospitality company with a UK portfolio of 16 hotels, with more than 1,500 bedrooms.

As well as operating independent hotels, including Sketchley Grange Hotel and Spa and Oxford Witney Hotel, the company also operates hotels under franchise agreements with Hilton, Accor and IHG.